

"Satisfaction Guaranteed - Devising an Internal Investigation that Will Satisfy Everyone from the Business Unit to the Jury"

June 20, 2013 (2:30-3:30 p.m.)

Presented by:

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I. OVERVIEW AND READING OF HYPOTHETICAL FACT PATTERN

II. SELECTING THE RIGHT INVESTIGATOR

- A. Outside
- B. Inside

III. CONDUCTING THE INVESTIGATION

- A. Interviewing the Witnesses
- B. Confidentiality and Privacy
- C. Attorney-Client Privilege
- D. Attorney Work Product
- E. Minimizing Disruptions
- F. Containing Costs
- G. Implementing Solutions

IV. DEFENDING THE INVESTIGATION

- A. Experience
- B. Bias
- C. Conduct of the Investigation

V. INVESTIGATION CHECKLIST AND CONCLUSION



Notes